

Terms & Conditions

Ridgeview Estates | Last Updated: 29 July 2026

Welcome to Ridgeview Estates ("we", "us", "our"). These Terms & Conditions govern your access to and use of our website, services, property listings, and communications. By accessing our website or using our estate agency, lettings, or property management services, you agree to be bound by these Terms & Conditions. If you do not agree, please refrain from using our website or services.

1. Introduction & Acceptance

As set out above, use of our website and services constitutes acceptance of these terms.

2. About Us

- Address: 348 Horns Road, Ilford, Essex, IG6 1BT, United Kingdom
- Email: info@ridgeviewestates.co.uk
- Telephone: 020 3890 3111

3. Website Use & Intellectual Property

- Permitted Use: You may use our website solely for personal, non-commercial purposes to view property listings, submit inquiries, and access property-related services.
- Restrictions: You must not misuse our website, attempt unauthorized access, upload harmful code, or scrape, extract, or index content without our prior written consent.
- Intellectual Property: All content, designs, text, photographs, floor plans, graphics, and logos on this website are the intellectual property of Ridgeview Estates or its licensors and are protected under copyright and trademark laws.

4. Property Particulars & Accuracy

- General Information Only: Property listings, descriptions, dimensions, photographs, floor plans, and financial estimates published on our website are provided for general guidance only and do not constitute an offer or contract.
- Verification Required: While we make every effort to ensure accuracy, prospective buyers, tenants, and investors must satisfy themselves by inspection, survey, or independent professional advice as to the accuracy of all property details.
- Availability: Properties are subject to availability and may be withdrawn or sold/let at any time without prior notice.

5. Client Services & Separate Agreements

- These Terms & Conditions apply to general website usage and initial inquiries.

- Specific agency services — such as selling, letting, property management, or tenancy agreements — are subject to formal, signed client agreements (e.g., Sole Agency Agreements, Lettings Terms of Business, or Tenancy Agreements). In the event of any conflict, the terms of those specific written agreements shall take precedence.

6. Anti-Money Laundering (AML) Compliance

In accordance with the UK Money Laundering, Terrorist Financing and Transfer of Funds Regulations, we are legally required to verify the identity of sellers, buyers, landlords, and tenants. You agree to provide prompt, accurate identification and proof-of-funds documentation when requested.

7. Third-Party Links & Services

Our website may contain links to external third-party websites, such as mortgage brokers, surveyors, energy performance certifiers, or portals. We do not endorse or assume responsibility for the content, privacy policies, or practices of third-party websites.

8. Limitation of Liability

- To the fullest extent permitted by law, Ridgeview Estates shall not be liable for any direct, indirect, incidental, or consequential loss or damage arising from your use of (or inability to use) our website or reliance on information provided on it.
- Nothing in these terms excludes or limits our liability for death or personal injury caused by negligence, fraud, or any other liability that cannot be excluded under English law.

9. Privacy & Cookies

Your use of our website and services is also governed by our Privacy Policy and Cookie Policy, which explain how we collect, process, and protect your personal data.

10. Governing Law & Jurisdiction

These Terms & Conditions are governed by and construed in accordance with the laws of England and Wales. Any disputes arising in connection with these terms shall be subject to the exclusive jurisdiction of the courts of England and Wales.